

WOOLLAHRA

SOCIAL & CULTURAL PLAN

2018 – 2030

A connected, supported, sustainable
and vibrant community for all

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Acknowledgement of Country

Woollahra Council acknowledges the Gadigal people of the Eora Nation, who are the traditional owners and custodians of this land and pay respects to the Aboriginal elders both past and present.

MAYOR'S MESSAGE



This Plan reflects the collective values and priorities of our community and articulates the vision for Woollahra's social and cultural development over the next 12 years. It enables us to understand and overcome challenges, build on strengths and maximise future opportunities.

Woollahra is a well-resourced community with an educated, creative and healthy population. I was pleased with the results of the *Community Capacity Survey in 2017*, which showed Woollahra residents are optimistic and they believe our local area is a good place to live. They feel very safe, have a high quality of life and experience high levels of goodwill, participation and community connectedness.

Despite our strengths, there are challenges we must confront over the next 12 years, including the high cost of living, an ageing population, ongoing development, traffic congestion and transport issues.

The key goals of this Plan centre around themes of 'connecting', 'supporting' and 'celebrating'. Our priorities are to achieve a healthy social environment, promote active community participation and engagement and improve aged, health and cultural services and vital infrastructure.

"Our vision is that our local government area remains one of the most desirable destinations in Australia – to live, work and play."

Thank you to everyone who participated in the various phases of the development of this Plan. I would also like to acknowledge the many hours community members have contributed and the knowledge and expertise they have shared with Council to help us achieve our social and cultural goals.

We are committed to collaborating with residents, businesses and service providers to achieve a connected, supported and vibrant community, which helps make and keep Woollahra the great place it is.

The responsibility for the success of this Plan rests with all of us. I invite you to participate in its activation and look forward to working together to enhance our community in the coming years.

Peter Cavanagh
Mayor of Woollahra
November 2018

INTRODUCTION

The Woollahra Social & Cultural Plan 2018 to 2030 documents our commitment to the residents of Woollahra. This Plan outlines the goals, strategies and priorities that Woollahra Council (Council) will implement over the next twelve years. This Plan can be read as a support document of the Council Community Strategic Plan called *Woollahra 2030*. It provides more detail and background as to why and how we will meet our social and cultural goals.

This Plan focuses on community wellbeing. The Community Services Division will drive this Plan with the other divisions of Council and alongside other community organisations through partnerships and collaborations.

Residents of Woollahra, community groups, government agencies and not-for-profit service providers informed this Plan through focus groups, interviews and surveys to create a general consensus about our shared aspirations.

Goals

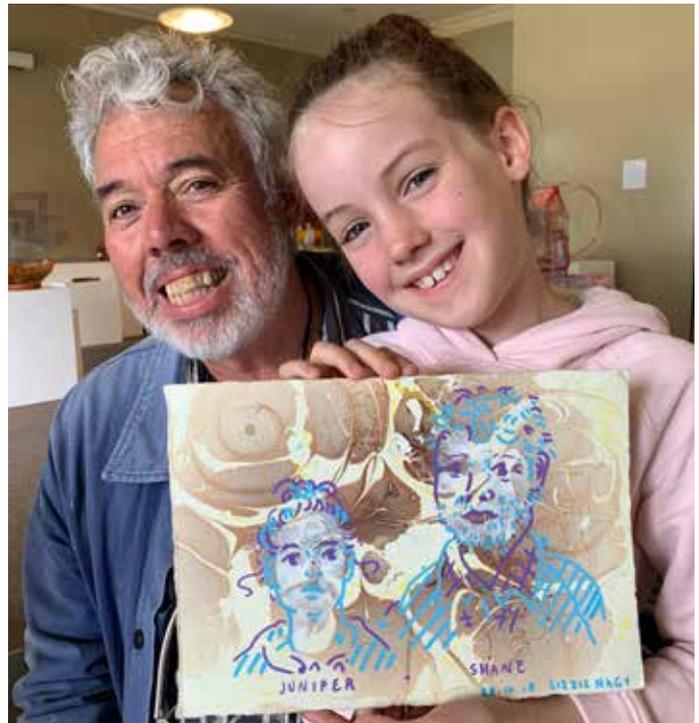
We will continue to work with the community to meet the following goals:

- A connected, harmonious and engaged community for all ages and abilities;
- A supported, enabled and resilient community; and
- A creative and vibrant community.

Woollahra Council's planning documents can be found at: woollahra.nsw.gov.au/community/about_our_community



Dogs are important companion animals in our community



Artist Shane Forrest sharing intergenerational art activities

THE WOOLLAHRA LOCAL GOVERNMENT AREA

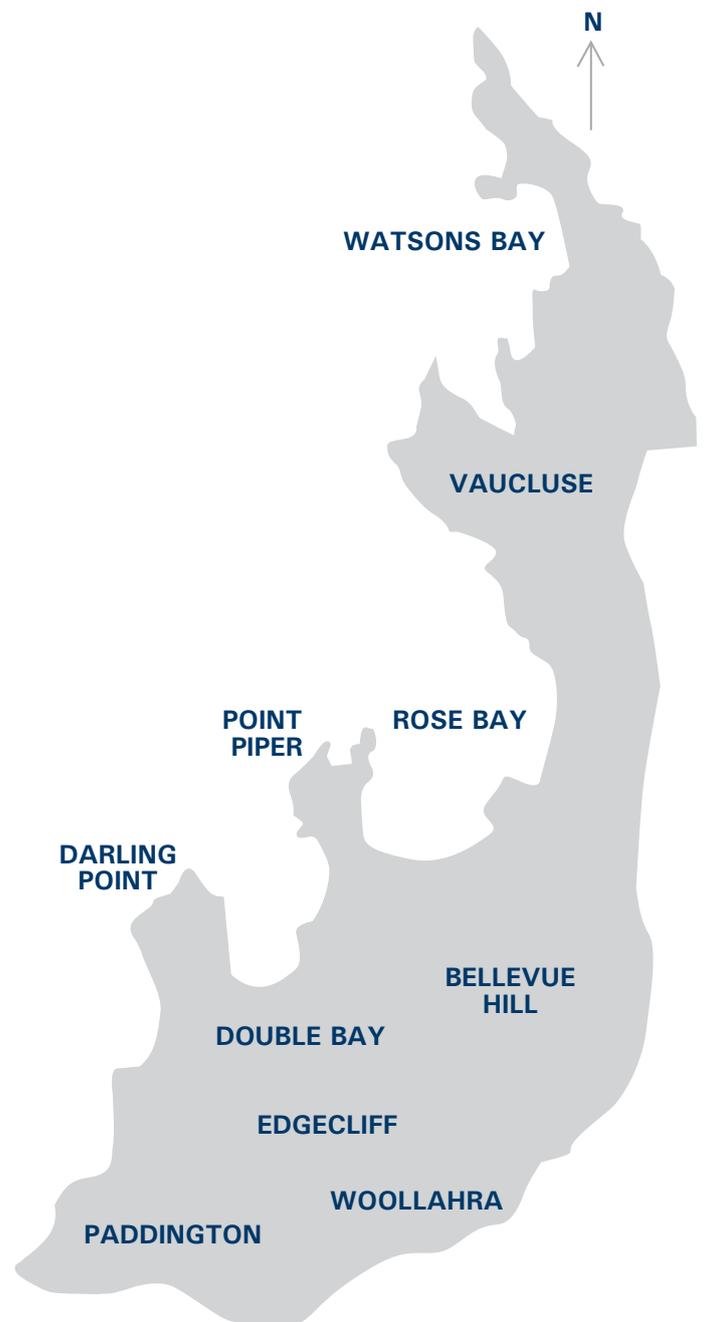
The Woollahra Local Government Area stretches along the sparkling shores of Sydney Harbour. It includes the suburbs of Bellevue Hill, Darling Point, Double Bay, Edgecliff, part of Paddington, Point Piper, part of Rose Bay, part of Vaucluse, Watsons Bay and Woollahra. The area is unique in Sydney for its concentration of private schools, high calibre aged care facilities and international consulates.

Its natural beauty and proximity to the city make it a highly desirable but expensive place to live. The area is home to significant cultural sites and visitor attractions. Historic houses, modern mansions and art deco apartments create a unique housing mix.

There are more than 70 sites of Aboriginal and Torres Strait Islander significance, a number of heritage conservation areas and over 600 heritage items listed in the *Woollahra Local Environmental Plan 2014*. Of these items, 31 are listed on the State Heritage Register. The entire suburb of Paddington is listed as a heritage conservation area. Woollahra's Queen Street and Oxford Street have a unique character both day and night, and Double Bay is a cultural area with a state of the art library and proposed cinema.

The Woollahra community consider the parks and recreation areas, maintaining foreshores and beaches, protecting heritage values and buildings and encouraging sustainable development to be of key importance (*The Woollahra Community Satisfaction Survey 2017*).

The arts too, are integral to life in Woollahra. The Woollahra area has the greatest concentration of private galleries and major auction houses in Australia. A large profile of artists and writers live and work in the area and a significant number of residents are employed in creative industries.



HUMANS OF WOOLLAHRA

Census data 2016* shows that when compared to Greater Sydney, Woollahra has:

A higher proportion of residents aged 60 years and over (23.7% compared to 19%)

A higher proportion of lone person households (26.9% compared to 20.4%)

A higher proportion of females (53.5% compared to 50.7%)

A higher than average weekly household income (\$2,663 compared to \$1,745)

Pockets of disadvantage with households earning less than \$600 per week (9.2% compared to 15.0%)

A lower proportion of couples with children (24% compared to 35%)

A slightly higher proportion of older couples without children (10% compared to 8%)

*Woollahra's population was 54,240, with usual residents living in 26,291 dwellings and an average household size of 2.22

Woollahra is a well-resourced community with an educated, creative, healthy, giving and connected population. Residents view Woollahra as a good place to live and say that they have a high quality of life.

More medium and high-density housing (79% compared to 44%)

A slightly higher proportion of renters (34% compared to 33% of households) but median rents are much higher (\$667 compared to \$447)

Even with higher rents, there are low levels of rental stress (12% compared to 26%)

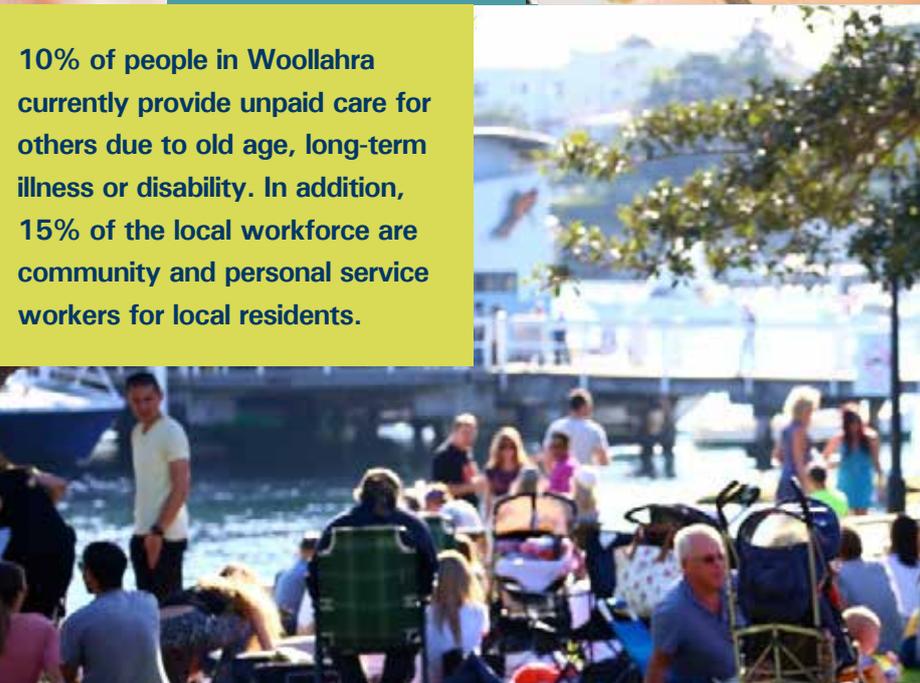
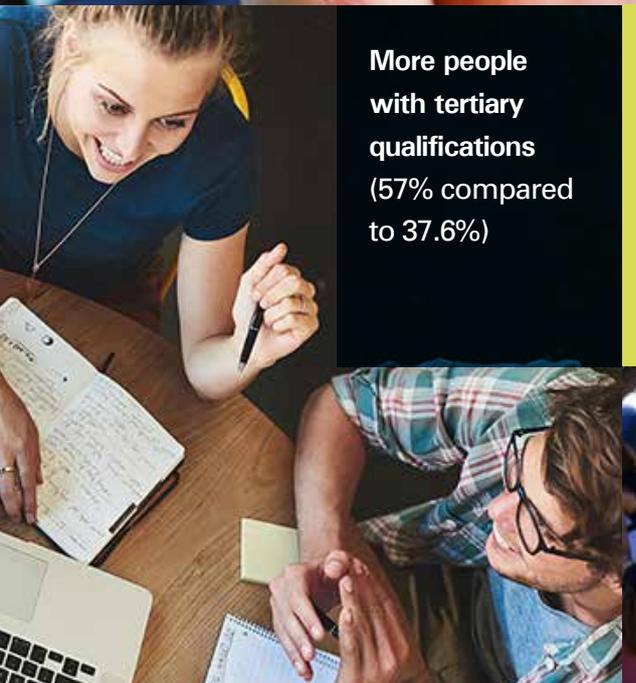
47.5% of Woollahra residents moved into the area in the past 5 years.

Many (37%) from within Australia and 10% from overseas (higher than Greater Sydney at 6.3%)

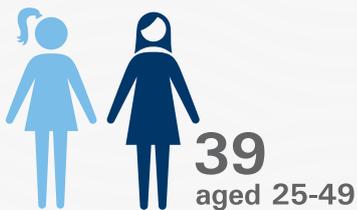
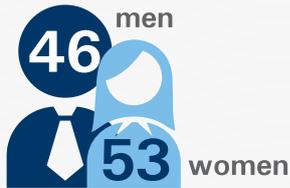
32% of the population were born overseas (compared to 36%) but a much lower proportion of residents were born in non-English speaking countries (16% compared to 29%)

More people with tertiary qualifications (57% compared to 37.6%)

10% of people in Woollahra currently provide unpaid care for others due to old age, long-term illness or disability. In addition, 15% of the local workforce are community and personal service workers for local residents.



WOOLLAHRA AS 100 PEOPLE



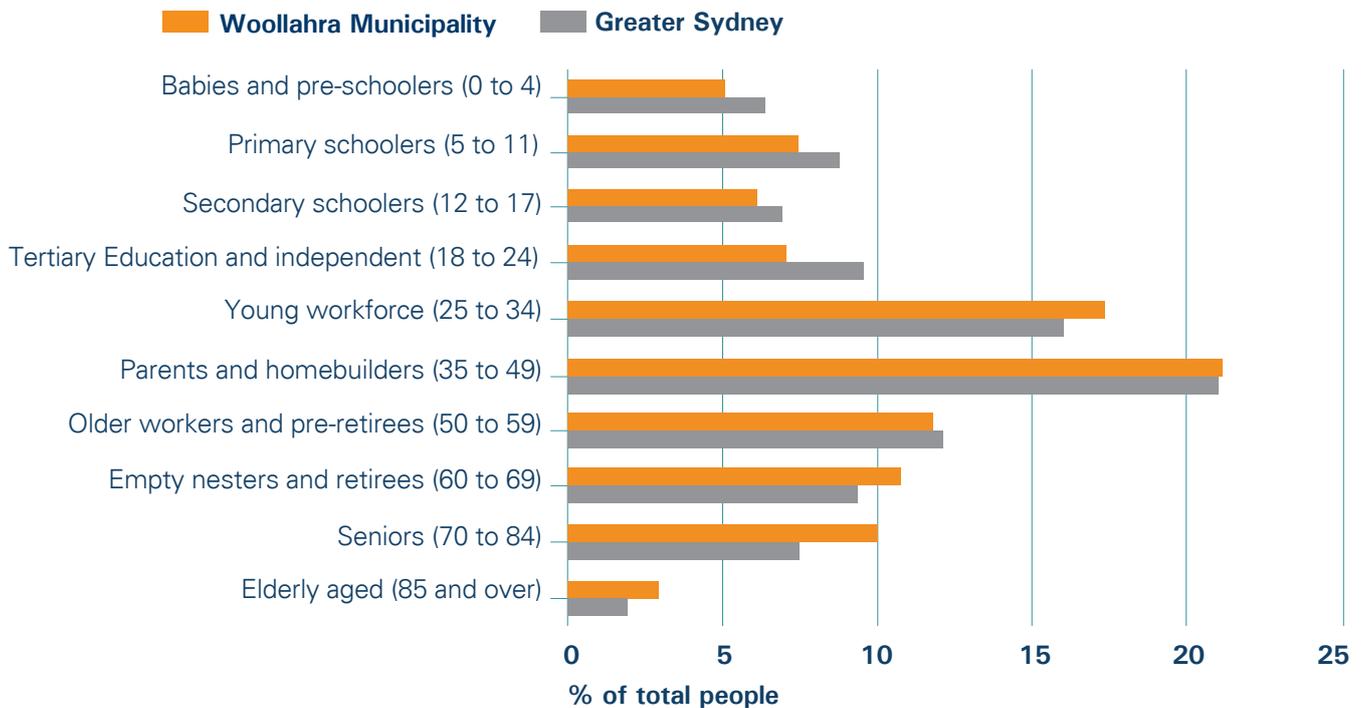
WOOLLAHRA'S AGE PROFILE 2016

The usual resident population of the Woollahra Municipality in the 2016 Census was 54,240, living in 26,291 dwellings with an average household size of 2.22.

As shown in Figure 1, compared to Greater Sydney the Woollahra Local Government Area (LGA) has:

- A lower proportion of babies and pre-schoolers (5.1% compared to 6.4%);
- A lower proportion of primary schoolers aged 5 to 11 years (7.5% compared to 8.8%);
- A similar proportion of secondary schoolers aged 12 to 17 years (6.2% compared to 6.9%);
- A lower proportion of young people living independently (aged 18 to 24 years); (7.1% compared to 9.6%);
- A higher proportion of people aged 25 to 34 years (17.4% compared to 16.1%);
- A similar proportion of people aged 35 to 49 years (21.2% compared to 21.1%);
- A similar proportion of people aged 50 to 59 years (11.8% compared to 12.2%);
- A higher proportion of people aged 60 to 69 years (10.8% compared to 9.5%);
- A higher proportion of people aged 70 to 84 years (10% compared to 7.5%); and
- A higher proportion of people aged 85 years and over (2.9% compared to 2%).

Figure 1 Woollahra Age Profile 2016



Source: Australian Bureau of Statistics, Census of Population and Housing, 2016 (Usual residence data). Compiled and presented in profile.id by .id, the population experts

CHANGING POPULATION

Between 2006 and 2011, Woollahra experienced a baby boom. However, over the past 5 years (2011 to 2016), the proportion of children aged 0 to 4 years declined (from 5.8% to 5.1% of the population or from 3,028 to 2,771 children). At the same time, the proportion of children aged 5 to 17 years increased from 12.7% to 13.7% of the population:

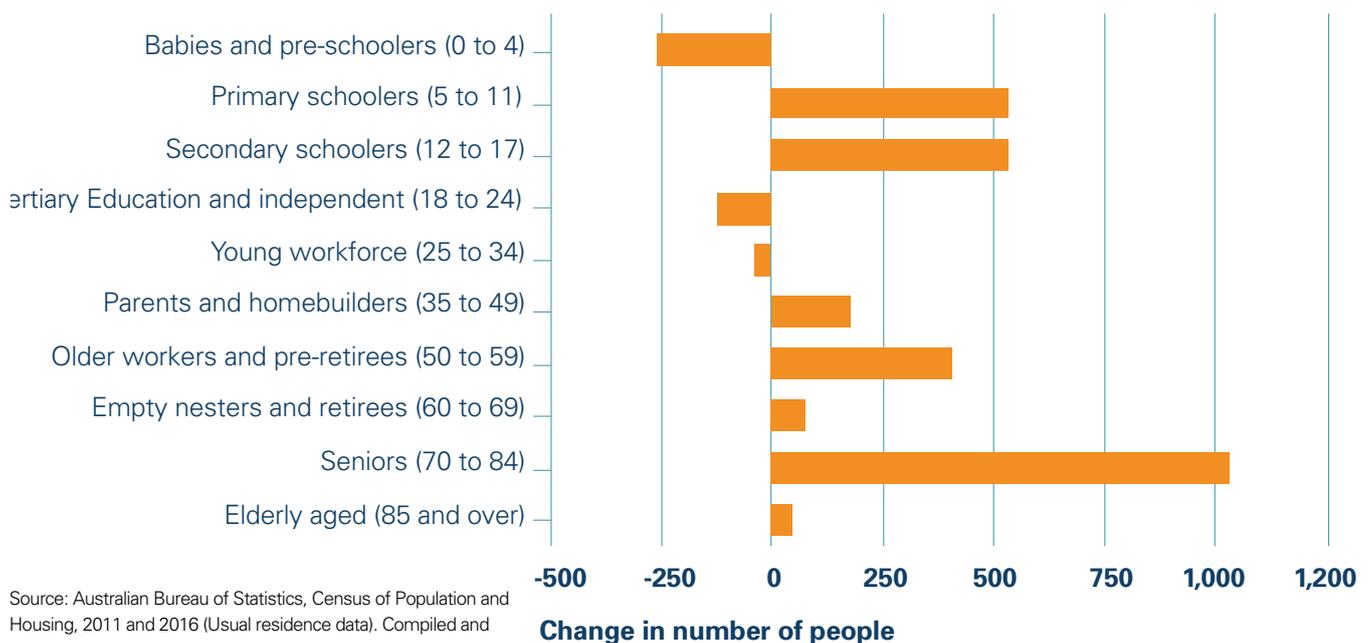
- Children aged 5 to 11 years increased from 6.7% to 7.5% of the population; and
- Young people 12 to 17 years increased from 6.0% to 6.2% of the population.

The number of households with children also increased between 2011 and 2016, from 28.3% to 30.3% of all households.

The proportion of people aged 60 years and over is also increasing and in 2016 this group made up 23.7% of the Woollahra population (up from 22.5% in 2011), this is significantly higher than Greater Sydney (19%) and supporting this population to remain healthy, engaged and living independently will be an increasing focus of our work in the next 12 years. Communities that are planned to be age-friendly under the World Health Organization guidelines benefit all members of the community, so we can work towards better accessibility for all.

Figure 2 Change in Age Profile 2011–2016

Woollahra Municipality - Total persons



Source: Australian Bureau of Statistics, Census of Population and Housing, 2011 and 2016 (Usual residence data). Compiled and presented in profile.id by .id, the population experts

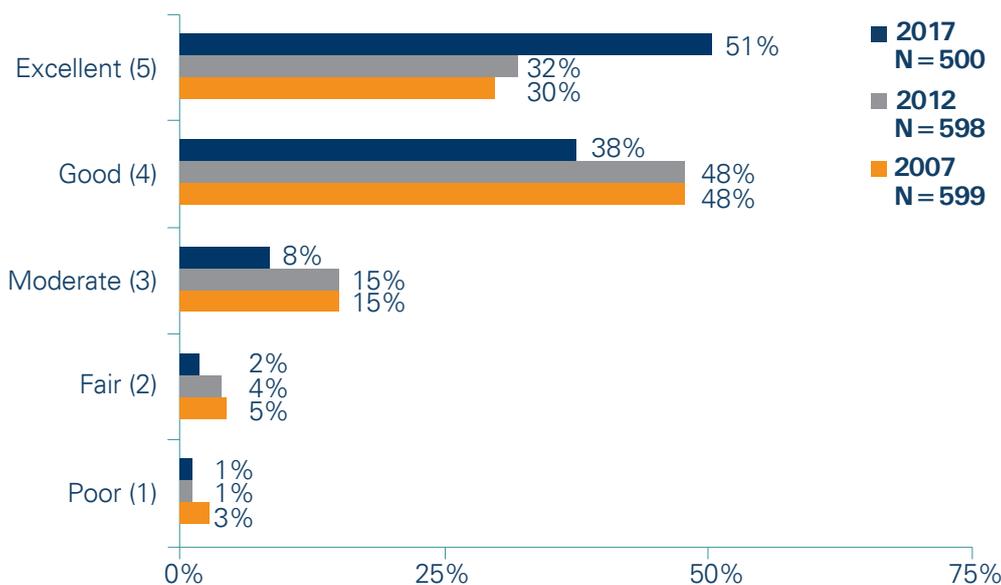
HEALTH

In the *Woollahra Community Capacity Survey 2017*, 89% of people indicated that they had excellent (51%) or good (38%) levels of personal health. Encouragingly, the self-rated state of personal health has improved significantly since 2012, with a large increase in those indicating they have excellent health (from 32% to 51%).

2016 Census data shows that 2.7% of Woollahra’s residents (1,438 people) report needing help with their day-to-day lives due to disability. This is lower than Greater Sydney at 4.9%. Around 10.1% of residents provide unpaid care for others due to old age, long-term illness or disability, lower than Greater Sydney at 11.1%.

10% of the population of Woollahra are fulltime unpaid carers for someone due to long term illness, disability or old age. The number of people who provide unpaid care to a person with disability, long term illness or old age in the Woollahra Municipality increased by 185 between 2011 and 2016. Both of these figures are expected to increase as the population ages. Paid carers are a significant part of the local workforce, 15% of the local workforce are community and personal service workers for local residents.

Figure 3 Resident’s personal health



Self rated state of personal health Community Capacity Survey 2017

ENGLISH PROFICIENCY

Whilst approximately one third of residents (32%) were born overseas, English proficiency is high (only 1% of residents do not speak English well or at all compared to 6.5% of Greater Sydney). Of the 32% of residents born overseas, approximately half (15%) were born in English-speaking countries such as the United Kingdom (7%), South Africa (4%), New Zealand (3%) and the United States of America (1.5%).

In 2016, 76% of Woollahra residents spoke only English at home as compared to 58% in Greater Sydney. The three most common languages spoken other than English are: Chinese languages 1.6% (4.7% Greater Sydney), Greek 1.3% (1.6% Greater Sydney), and French 1.3% (0.4% Greater Sydney).



English proficiency is high in Woollahra

RELIGION

In 2016, 56% of Woollahra's residents professed a religion, and 30.6% said they had no religion (compared with 66% and 24% respectively for Greater Sydney). The proportion of residents who professed no religion increased significantly between 2011 to 2016 from 21.7% to 30.6% of the population.

The three main religions were Catholic 19% of all residents (compared to 24.2% in Greater Sydney), Anglican 13.8% (compared to 12% in Greater Sydney) and Judaism 13% of all residents (compared to 0.7% in Greater Sydney).



Enjoying one of the many local events

WORKFORCE

Around 97% of Woollahra residents who are of working age are employed. The main areas of work are:

- Professionals (11,889 people or 42.5%);
- Managers (6,396 people or 22.8%);
- Clerical and administrative workers (3,174 people or 11.3%);
- Sales workers (2,218 or 7.9%); and
- Community and personal service workers (1,827 or 6.5%).

Around 31% of the resident population work in the Woollahra LGA as well.



Rose Bay Promenade

QUALITY OF LIFE

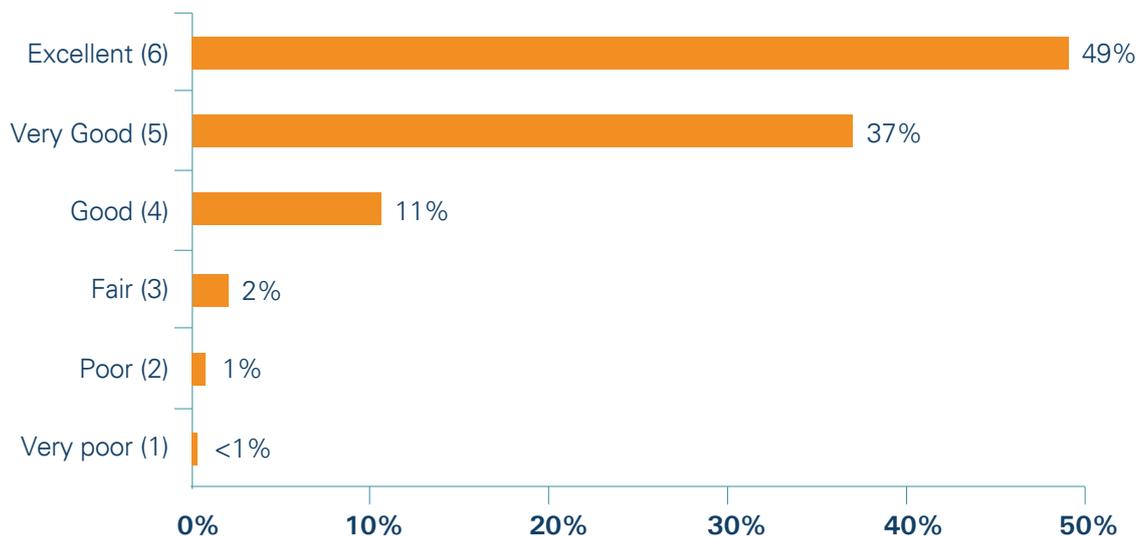
Woollahra residents rate their quality of life as very high. *The Woollahra Community Capacity Survey 2017* found the main drivers of quality of life for residents were: social activities (e.g. cafes, restaurants, pubs, hotels etc.); cultural activities (e.g. theatre, art gallery, museum, discussions, seminars, etc.); chat and social networking sites; and catching up in person.

As shown in the graph below, 97% of residents who completed the *Woollahra Community Capacity Survey 2017*, indicated that their quality of life was Good to Excellent (49% of people surveyed rated their quality of life as Excellent, 37% as Very good, and 11% as Good).

Residents feel safe

Nearly all (96%) of residents surveyed indicated they felt 'very safe' while walking in their local area during the day. Whilst feelings of safety when walking in their local area at night are more moderate, only 9% indicated they felt somewhat/very unsafe at night – and results remain similar to 2012 and well above 2007. Males and those aged 18-49 years were significantly more likely to feel safe after dark.

Figure 4 Resident's quality of life



Quality of life self-rating *Woollahra Community Capacity Survey 2017*

People feel connected and help each other

Through the *Woollahra Community Capacity Survey 2017* residents have indicated that they feel connected to their neighbourhoods and neighbours:

- 83% of residents indicated that they had picked up someone else's rubbish in public places – very similar to 2012 and 2007. This potentially demonstrates a high level of social proactivity across the LGA;
- There has been an increase in residents reporting that they are likely to run into friends/acquaintances while shopping. Females were more likely than males to say this;
- As compared to 2012, in 2017 residents were more likely to have assisted neighbours or local friends with advice (84% vs. 71%), transport (62% vs. 41%), shopping (32% vs. 23%), by lending them money (11% vs. 5%) or caring for a member of their family (32% vs. 21%); and
- Most people (90%) continue to catch up in person, while mobile phone use (97% vs. 96%), use of text message/SMS (94% vs 91%), and chat/social networking sites (75% vs. 58%) have all increased, compared to 2012.

People are optimistic and enjoy living in Woollahra

Residents feel positive about living in Woollahra LGA and positive about the future. Both when reflecting on the past and thinking about the future, residents surveyed in 2017 were significantly more likely than in 2012 to say the local area has/will become a better place to live. However, a sizeable minority of residents (16%) indicated they expect their local area to 'become worse' over the next five years. Those aged 50+ years were significantly more likely than younger residents to say it will become worse.

Most residents (94%) would recommend living in the local area to their friends, the same number as in 2012 and 2007. For the handful of residents who wouldn't recommend living in the LGA, the main reasons focussed on it being too expensive or concerns around overdevelopment. The main reasons given for recommending living in the LGA centred on community feel/sense of community, great facilities (shops, schools), local safety, local beauty, proximity to the city and beaches and good transport.



Viva America Latina 2018: Cultural Day provides opportunities to connect and celebrate

CONNECTING

SUPPORTING

CELEBRATING

Woollahra Council strives to ensure the community has good health and wellbeing by offering opportunities, events, programs and spaces that ensure people feel connected to their community and to each other and that support is there when needed.

Council plays a big role in building community connections, a sense of belonging and trust. Council does this by providing direct community services, such as libraries and preschool, or by significantly funding other organisations, such as Holdsworth Community, to deliver specific services, or by providing grants and venues to services and groups. We partner with other community services, schools, health, housing providers, universities and business chambers for the benefit of the community.

Societies are changing at a rapid pace and it is hard to predict the social and cultural needs of a community in ten years time where driverless cars, artificial intelligence and robots may feature strongly in people's lives. Council will embrace suitable technologies as they become available and continue to support the universal human needs for connection and engagement.

We provide leadership and support the needs and aspirations of the local community. Our achievements in doing this are measured every four years in an independent Community Capacity Survey conducted with over 500 residents.

Our approach is to build from the considerable strengths of the community. In this way we celebrate with festivals, we acknowledge our history and encourage artistic expression. We also follow social justice principles of equity, equality and access to ensure participation for all ages and abilities. Our approach is underlined by an ethics of care; where kindness, compassion and respect for the human dignity of each person are integral to our work. To us, this is what is meant by community.

CONNECTING



GOAL 1: A CONNECTED, HARMONIOUS AND ENGAGED COMMUNITY FOR ALL AGES AND ABILITIES

Woollahra Council provides opportunities and spaces for people to interact with one another to feel that they belong to the community. Connectedness is the best indicator of mental wellbeing and a factor in resilience. We run programs and host events that aim to connect people, inspire people, support healthy lifestyles and lifelong learning. We will continue to consider people with limited incomes and ensure that most of these community programs, events and services are free of charge to the community or run at cost recovery to ensure the widest possible engagement.

The *Woollahra Municipal Community Capacity Survey 2017* also showed that the main drivers of quality of life for Woollahra residents were social activities (including cafes and pubs). Council provides a series of community hubs across the area which are places where the community can meet with a friend, or meet someone new, learn, read or work remotely with high speed WiFi. Our three libraries are key community hubs and a new art gallery will also be a community and cultural meeting place. Our ten community venues and community gardens are also community connection points. Our playing fields and our green and natural spaces are important for social connection and informal unprogrammed activities.

A third of Woollahra's residents attended a Council event or program in the last year (*Woollahra Community Satisfaction Survey 2018*). Fairs and markets and library events were attended most and respondents rated their satisfaction with these very highly. The Community Services Division of Council runs 400 events or programs a year in line with the goals of our strategic plan and aims to increase this engagement with residents to more than a third of the population.

Our events are held in accessible venues. We will continue to look for ways of connecting members of the community and to ensure they have access to the services they require. Supporting the quarter of Woollahra's population who are over 60 years to stay connected, active and healthy will be a focus. Programs like walking groups, cultural activities, volunteering and involvement in Council committees are mechanisms for an age-friendly approach to community development for all.

Liveable communities for all

In liveable communities, streets, buildings, homes, services and transport are easily accessible, safe and convenient to use, regardless of age or capability level. Seating, rest points, shade and information on signs can make local streets more liveable for older people and people with disability.

Consultation with older people identified that public domain improvements are a priority to address the needs of older people and people with disability, particularly footpath improvements to prevent trips and falls. 21% of older people, and 24% of people with disability surveyed stated there were access issues when moving around the local area.

The World Health Organization identifies that planning, designing and delivering age-friendly communities fosters healthy and active ageing, intergenerational relations, solidarity and mutual support. To achieve this a coordinated response will be required across many stakeholders, sectors and multiple levels of government. We will continue to expand our intergenerational activities and programs. We will also develop and implement dementia-friendly community strategies, beginning with making our Council owned community spaces, such as our libraries, dementia-friendly spaces. Designing cities with these needs in mind is good for people of all ages and abilities. Council will continue to follow its Disability Inclusion Action Plan to deliver accessible community spaces and information.

Indigenous recognition and reconciliation

Council recognises the unique status of Aboriginal and Torres Strait Islander Peoples as the First Australians. We acknowledge the unique history that Aboriginal and Torres Strait Islander people have with their diverse culture and customs, as well as the special relationship they have with their traditional lands and waters.

While only having a small population of Indigenous Australians, we are committed to working in partnership with Aboriginal and Torres Strait Islands people to recognise Aboriginal heritage in the area based on genuine engagement and consultation with Aboriginal Land Councils, elders and community members. There are more than 70 'recorded' sites and places located within the Woollahra Local Government Area that are listed on the Aboriginal Heritage Information System register. These sites and places are protected under the NSW National Parks and Wildlife Act 1974 (NPW Act).

Reconciliation is an important focus of work in the area while acknowledging, researching and sharing the area's Indigenous heritage. The popularity of bush tucker walks each year shows the community is keen to learn more about how the Indigenous community have always interacted with the native flora. Reconciliation projects include NAIDOC Week activities and co-ordinating Woollahra's involvement in the Pauline McLeod Awards, Primary Schools Art Competition and a High Schools film making competition held each year.

Cultural diversity and harmony

Council values its cultural diversity. The diversity of the local population is celebrated with a large Cultural Day event and community engagement activities leading up to this event help to promote harmony and acceptance. To help newly arrived families Council provides welcome packs with information about local services.

Engaging with the community

A key strategy for Council is to improve how it communicates with the community. One specific strategy is to re-orient communication away from one-way communication to two-way engagement. *The Woollahra Community Satisfaction Survey 2018* identified a declining rating for people feeling that they are provided with the opportunity for community involvement in Council's decision making. Residents identified 'more mail outs/letterbox drops' (25%), 'responding to enquiries/listening to the community' (20%) and 'more online communication' (19%) as ways to improve this.

Council has responded by providing an online participation portal called 'Your Say' where residents can engage with the Council on any issue 24/7. Council has developed its expertise in consulting with the community by providing more human resources to this area and staff training.

In addition, once a year Council's Community Services staff will also appear on the streets of our suburbs at pop ups to test the pulse of the people and engage in an informal way with the community. Council will reorient its communication for broader engagement and will continue to look for innovative and more effective uses of social media and other advances in communication technologies.

Woollahra Libraries – more than books

Woollahra has three libraries: Paddington, Double Bay and Watsons Bay. Each has a unique character. Our three libraries are cherished by the community and well used. 40% of the Woollahra population are members and approximately 72 items are borrowed each hour. Each day more than 2,000 people visit one of our libraries to think, work, connect, be inspired and learn. Our libraries are increasingly social hubs where people also connect with each other or come for an event or program, to meet new people, or to learn how to use the latest technology.

Libraries have always connected people with ideas, but they are increasingly community hubs where people also connect with each other. All offer fast Wi-Fi for using the library's extensive e-resources, self-service kiosks and a range of public computers and printers, including a 3D printer. The staff offer a concierge service, carry ipads and welcome visitors. Volunteers are vital to supporting the library in its broad range of offerings to the community. Events and programs run at the library

include intergenerational technology training, children's programs, author talks, workshops, Friday night movies, book groups and so on.

A new outreach mobile library van offers a mobile space that can adapt to many needs at different locations. It is a shared resource with Randwick and Waverley Councils and is equipped with the latest technology.

The success of our libraries has nevertheless created some challenges. In its annual survey in 2017, library customers expressed a desire for more quiet, study spaces. The library has responded by offering exclusive study space and extended hours for HSC students. There are nevertheless competing needs of library customers, some want quiet and some users want to talk and interact.

Woollahra Library will undertake a strategic review in 2019 to set the direction of the libraries for the next five years.



Woollahra Library at Double Bay: Connecting people and ideas

Community venues

Providing parks and spaces for social activities is important for community gatherings, particularly in an area where most people live in apartments. Council has 10 community venues available for hire by community groups and individuals for a range of purposes. Many venues offer fast Wi-Fi and operate at capacity during peak times. The most popular casual hire is for family celebrations, mostly children's birthday parties. A multipurpose community centre is planned for Rose Bay. A Community Facilities Study to be undertaken in 2019 in consultation with the community will plan for the best use of these facilities.

Council also provides Holdsworth Community Centre with two community facilities to operate community programs that support seniors, people with disabilities, carers and families, including provision of community transport and quality meals.

Volunteers

It's been said that volunteers don't get paid – because they are priceless! At Woollahra we believe this. We recognise and thank our volunteers. Volunteers contribute extra human interaction in our community hubs and in the homes of those too frail or ill to get out. Our approach to volunteering is that it is strengths based, aimed at harnessing the incredible calibre of educated and skilled residents with broad life experience, wisdom and time to share. It is important to offer opportunities locally that allow volunteers to stay engaged.

Half of Woollahra's residents surveyed through the Woollahra Community Capacity Survey 2017 indicated that they had assisted organisations or groups on a voluntary basis (higher than 2012 at 45%)

The number of volunteers in a community indicates how connected a community is. Those who have lived in the area for 21 or more years are significantly more likely to have volunteered in the past 12 months – this is partly a function of age. Many services in the area, such as Holdsworth, engage volunteers, as does Woollahra Libraries which has 100 volunteers of all ages and backgrounds. Across Council volunteers are also engaged in sustainability programs such as Bushcare and HarbourCare Programs, cultural development programs and as committee members. Opportunities for volunteers will be offered with the new community art gallery due to open in 2020.

Volunteering is known to keep people healthy and connected and the benefits of their engagement flow on to the whole community. Increasing the numbers and types of volunteers is a strategy of this Plan. The target is to double the number of volunteers connected with our community services (such as library, art gallery, etc.).

Community and Cultural Grants Program

Through Woollahra Council's Community and Cultural Grants Program, Council is able to provide financial assistance to not-for-profit community and cultural groups and organisations to further provide innovative solutions to community challenges, to hold cultural activities or to bring a good idea to life with seed funding. Examples of projects we have funded include a community choir, parenting education for families and a project that takes the frail aged on a bike ride through Centennial Park on a specially designed bike.

Parks and Community Gardens

Providing parks and community facilities for social activities is important for community gatherings and is particularly important in an area with medium to high density living which characterises much of Woollahra.

Woollahra's network of social infrastructure and services support individuals, groups and families, including vulnerable people, and plays a significant role in encouraging community connectedness and enhancing quality of life for all ages and abilities.

There are a number of community gardens within the Woollahra LGA. Community gardens are a unique form of open space whereby people can learn, recreate, socialise and demonstrate sustainable principles within a garden setting. Community gardens are not-for-profit, and can provide for a wide range of environmental, social and economic benefits. They contribute to people's physical and mental health and wellbeing.



Therapy and support services at The Gnyah (Image courtesy of Inala)



Cooper Park Community Garden brings different generations together

Children and young people

Due to a baby boom between 2011 and 2016, there is an increasing number and proportion of children aged 5 to 11 years and young people aged 12 to 17 years living in the Woollahra LGA, placing pressure on local schools, facilities and recreational spaces. Most noticeably enrolments at Woollahra, Bellevue Hill, Rose Bay and Vacluse Public Schools have increased over the past 10 years, as have primary schools in nearby Waverley. The Department of Education has responded to the demand for increased public primary school places by increasing the capacity of Bellevue Hill Public School from 550 to 1,000 students. There is great community concern that this trend will increase demand for additional public high school places. There has been an increased trend in recent years towards public school education after a significant trend away from private school education. Council has advocated for another public high school in the area.



Exploring technology at the Maker Expo in Woollahra Library at Double Bay

Focus groups with services identified the need to ensure there are adequate local sports and recreation facilities for the 5 to 11 and 12 to 17 year age groups. Council has responded by planning to build a youth skate facility at Rushcutters Bay Park and a multi-use court sports facility development for Christison Park.

Some service providers identified opportunities to explore better sharing of facilities between different community groups, such as using outdoor sports facilities within public and private schools on weekends for community sports.

Woollahra Preschool in Double Bay is run by Council on a cost-recovery basis and has an excellent reputation for providing enriching programs for children aged 3 to 4 years old. Council is exploring the feasibility of providing further room to expand preschool places offered.



Students are supported by a range of services at Woollahra Libraries

Housing

Council will prepare a Housing Strategy to broadly identify where dwellings will be delivered over the next 10 years, while aligning with the 20 year strategic vision to manage growth in the context of economic, social and environmental matters for Greater Sydney. This strategy includes creating high quality walkable neighbourhoods.

The Woollahra LGA includes four of the most expensive suburbs in Sydney (Point Piper, Darling Point, Bellevue Hill and Vaucluse). Within this context providing affordable housing is challenging.

Furthermore, the incidence of housing rental stress and low-income households (although below Greater Sydney averages) are not insignificant and should not be overlooked.

Council is also funding two new low cost housing solutions in the area through partnerships with Holdsworth Homeshare and a community housing provider.

It is estimated that there are 165 homeless people living in Woollahra (ABS, Estimating Homelessness, 2016). Woollahra Council will join Inner West, Waverley and City of Sydney Councils to undertake a count of homeless people in the area for the first time in 2019 to assess the scale of the problem and what might be done to prevent homelessness and help those that are homeless.

Sustainability

As a community, our global challenge is to use less, make smarter purchasing choices and protect our natural environment. This will mean less plastic on our beaches, better water quality to swim in and cleaner air to breathe.

To address these challenges, Council follows actions detailed in its *Environmental Sustainability Action Plan 2012–2025*. We are reducing resource use by installing energy efficient lighting, capturing and reusing stormwater runoff, and avoiding single-use plastics at Council events.

Council is improving habitat by undertaking bush regeneration and implementing other actions from *Woollahra Biodiversity Conservation Strategy 2015–2025*. We have many community volunteers who help us, be it weeding our bushland or picking litter up from our harbour-side beaches. A partnership with Councils and schools has led to most Eastern Suburbs schools being involved in an award-winning solar energy project, *Solar My School*.



Volunteers help keep our shorelines clean

Transport, traffic and bikes

Each day 75.7% of the working population of Woollahra travel outside of the area for work, mostly towards the CBD, while 69 % of people working in Woollahra travel into Woollahra for work. This partly explains why there is great congestion along the major roads running through the area at peak times. Add to this that many children attending the area's many schools are driven to school each day.

In focus groups the community mention traffic, congestion, transport and parking as the biggest issues for the area. These can help or limit the ability of people to

move about, to see friends, to go to events or to access services. Council provides funding for community transport, and is proposing to increase cycleways.

Council will continue to improve traffic conditions where it can, in line with our Integrated Transport Strategy. Ultimately less reliance on cars will lead to improvements.

Social marketing campaigns to residents aimed to encourage alternatives to using cars for local destinations, such as schools, might help to reduce this congestion.



Cyclist in Double Bay

GOAL 1: A CONNECTED, HARMONIOUS AND ENGAGED

COMMUNITY FOR ALL AGES AND ABILITIES

HOW WE WILL DO THIS

Provide and facilitate a range of community projects, programs and events

- Provide programs and activities that respond to the needs and aspirations of people as they age
- Provide healthy recreational and educational activities for older adults
- Provide and monitor Library programs for people as they age
- Provide programs and activities for families, children and young people
- Provide education sessions and support for families with children and young people
- Provide and monitor the children's under 5 year's Library program with a focus on fun and literacy
- Provide and monitor a responsive school aged Library program to encourage literacy and a love of learning
- Provide a responsive Library program for young people
- Plan a range of activities and events that celebrate members of our community
- Conduct the annual Woollahra Citizenship Awards
- Coordinate a range of activities and events to celebrate members of our community
- Provide opportunities to connect people and ideas to encourage lifelong learning
- Provide the quarterly Woollahra School of Philosophy
- Provide and monitor a range of adult Library programs and events to promote lifelong learning, literacy and connect people with ideas
- Promote and deliver a program of learning and networking opportunities for the local business community
- Explore the possibilities that volunteering offers the wider community
- Manage the Library Volunteer Program to support the operations of the Woollahra Libraries
- Manage the Cultural Volunteer Program
- Develop a strategy for St Brigid's Community Art Gallery volunteering

GOAL 1: A CONNECTED, HARMONIOUS AND ENGAGED

COMMUNITY FOR ALL AGES AND ABILITIES

HOW WE WILL DO THIS

Keep the community engaged and informed

- Provide information about community services, events and activities
- Communicate the range of programs, services and facilities provided
- Provide access to community information through various publications and tools
- Respond to new opportunities for engagement
- Support a community engagement culture

Provide places and spaces for people to connect and interact

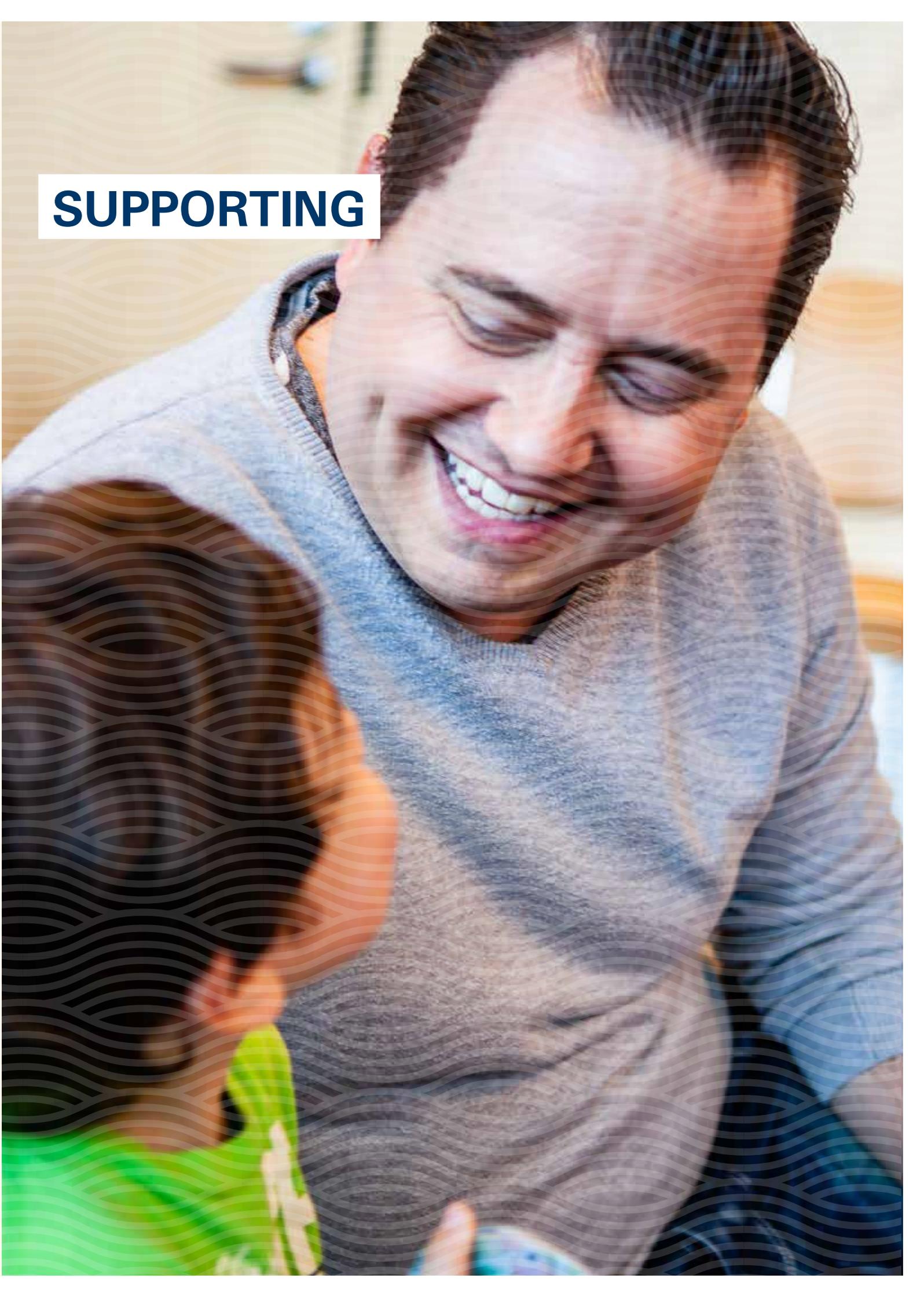
- Provide access to multipurpose and flexible meeting places.
- Undertake research to develop a Community Facilities Strategy
- Provide an innovative and enhanced library network which encourages a connection between people and ideas.
- Coordinate technology provision at Woollahra Libraries to respond to its fast paced change and community expectations
- Coordinate a successful rollout and promotion of the regional Library Outreach Van
- Manage Council's community venues for hire and use by community organisations for social goals

Encourage respect for social and cultural diversity

- Plan and promote inclusive multicultural / cross-cultural events and activities
- Plan for and undertake Cultural Day
- Promote inclusive cross cultural activities
- Recognise and promote Reconciliation
- Conduct Reconciliation Week and NAIDOC Week activities

Progress on each of these strategies is reported to Council on a quarterly basis

SUPPORTING



GOAL 2: A SUPPORTED, ENABLED AND RESILIENT COMMUNITY

The greatest indicator of the health of the community and the individuals within it is their feeling of connectedness and the quality of the relationships they have with others. This is especially important to ensure for the Woollahra community where 26% of people live alone and where 23% of the population are aged 60 years or above. People experience loneliness when they feel disconnected from others. Health experts are concerned that loneliness is Australia's next health epidemic. It has been found that loneliness can have the same negative health impact as smoking 15 cigarettes a day. Loneliness can affect anyone, but young adults (aged 18-29) and older adults (aged 65-79) are most at risk. Councils, being the layer of government closest to neighbourhoods, are well placed to help the community to overcome social isolation and look at ways of building the community's capacity to support one another.

There are many vulnerabilities that can negatively impact individuals regardless of wealth or education, including illness, disability, mental health, those impacted by drug and alcohol addiction, or domestic and family violence. Council advocates for improved support and services to address the needs of vulnerable members of the community. Council will continue to support people who are affected by these issues and their carers, either providing some services directly, running programs or events, funding other services, or offering community spaces for relevant activities.

We will promote and advocate for a socially just and compassionate community to ensure Woollahra remains a wonderful place to live, work and play.



A key focus is to reduce social isolation and build capacity for the community to support one another

Social isolation and loneliness

Social isolation is a concept relating to the quantity and quality of social relationships and contacts.

It is an element of social capital. Much of the work of Council's Community Services Division actively seeks to address social isolation and build social capital. Council will continue to look for additional ways of engaging with and connecting members of the community with each other.

Council is proactively involved in a number of measures to overcome social isolation. Volunteering has been shown in the evidence as an important way to overcome isolation and Council will continue to grow the volunteering program. Our Home Library Service staff and volunteers visit socially isolated people in their homes and new programs, such as Holdsworth Community's Homeshare, offers great promise for people to overcome isolation by sharing the housing resources they have.

Council's target is to decrease the number of people who report feeling not very connected/engaged in the community (8%) or not at all connected/engaged (2%) as measured in the Community Capacity Survey every four years.

Mental health

Council seeks to raise awareness and provide information about mental wellbeing, partnering with experts in these areas to deliver mental health training and information sessions on a range of mental health topics each year. Council also supports a range of mental health activities and initiatives by facilitating access to community facilities and through the Community and Cultural Grants program.

Council has a deep commitment to suicide prevention. Suicide remains the leading cause of death for Australians aged between 15 and 44 years. Council supports a local suicide prevention network and a suicide support group, and has worked in partnership with local organisations to implement a range of self-harm minimisation measures to reduce the incidence of suicide at Gap Park, Watsons Bay.



Feeling connected is an important driver of wellbeing

Domestic and family violence

With unacceptable violence impacting women and children, addressing domestic violence has become a national priority and Council has responded with a three-year plan to provide accommodation for women and their children escaping domestic violence who wish to remain in the area close to their supports where it is safe to do so. This accommodation will be managed by a community housing provider.

Council currently has a focus on awareness-raising about domestic violence in partnership with the Community of Schools in the Eastern Suburbs. Council will continue to work with local service providers to assist in addressing this important community issue and expand our work to include a local social marketing campaign to raise awareness and to encourage prevention and help seeking behaviour.

In focus groups the Eastern Suburbs Police Area Command reported that elder abuse is also a significant problem in the area. This is not only manifested as physical violence, but also as verbal abuse or withholding assistance to a relative who might own a high value property. In liaison with the police, Council will raise awareness about this issue.

Holdsworth Community

Woollahra Council supports Holdsworth Community with an annual grant and two premises. Holdsworth plays a key community role as it is often the first point of contact for community support. Their programs support seniors, people living with disabilities, carers and families, including provision of community transport and quality meals delivered to people in their homes.

Council is funding a trial of Holdsworth Community's Homeshare program, which is an innovative approach to addressing both isolation and the need for affordable housing. Holdsworth Homeshare matches a socially isolated person who has a spare room with someone needing accommodation. In lieu of rent being exchanged both parties pay Holdsworth Community to manage the arrangement, whereby Holdsworth Community finds a suitable match and ensures the relationship stays supportive. Instead of paying rent, the person needing accommodation may provide companionship or assistance with some tasks as agreed.



Holdsworth Community provide services to help people live independently for longer (image courtesy of Holdsworth Community)

People living with disability

The area has a range of aged and disability services, particularly residential aged care, retirement living and group homes for people with dementia. Council funds Holdsworth Community to deliver a range of services for people living with disability. Dementia Day Care and Miroma run activities out of Council facilities at reduced rates. Jewish Care also provides ageing and disability and social support programs. Council partners with local service providers to host a yearly celebration for International Day of People with Disability for people with disability and their carers and families.

The *Aged and Disability Needs Study 2016* of 397 Woollahra residents found 10% of residents with a disability surveyed had not participated in any social event outside the home in the previous month. Furthermore 25% would like more social opportunities,

and just over a third (31%) have felt lonely or isolated at home. People with disability aged under 65 years were more likely to want more social opportunities and to have felt isolated or lonely.

Social groups, active recreation and music/arts events were the main suggestions made by those seeking more socialising opportunities (*Aged and Disability Needs Study 2016*). Council aims to improve service provision and accessibility of its facilities through the development, implementation and evaluation of the Disability Inclusion Action Plan 2017.



Dementia-friendly

With a growing number of people living with dementia (an estimated 425,000 Australians), it is important they are supported to continue to live successfully in the community and engage in meaningful activities for as long as possible. A dementia-friendly community is a place in which a person with dementia is supported to live a high quality life with meaning, purpose and value.

This broad principle of inclusion is at the heart of how Council supports people from diverse backgrounds and abilities. We will support this by building awareness, acceptance and understanding of dementia in the community; engaging with people living with dementia and their carers to identify what a dementia-friendly community might look like; providing staff training; establishing a local dementia advisory group; and developing and implementing an action plan. Ultimately, a dementia-friendly community will be friendly for everyone.

Home Library Service

Council's Home Library Service is offered to people who are isolated, the frail aged and people with disability, including people with dementia, and their carers. Staff and volunteers visit more than 200 people in their homes or care facilities to keep their minds active and offer social interaction. To further reduce social isolation, morning teas, activities and excursions to the library are held with members, carers and volunteers. This service has a target to increase the number of recipients and to continue to broaden its types of engagement. A partnership with Holdsworth Community, 'Words on Wheels,' also brings books to those using Holdsworth transport.



Woollahra Libraries Home Library Service supports those who cannot come to the library

GOAL 2: A SUPPORTED, ENABLED AND RESILIENT COMMUNITY

HOW WE WILL DO THIS

Foster and build community partnerships and networks

- Promote, fund and facilitate community partnerships and networks
- Provide grants to community organisations, groups or individuals to support community and cultural programs and activities
- Work collaboratively with others to support positive physical health and mental well-being
- Work in partnership with community groups to support local initiatives
- Support community organisations or groups through promotional assistance
- Develop partnerships with businesses, community and other groups to promote Woollahra Libraries, programs and services
- Coordinate Library outreach programs

Provide support for vulnerable people

- Collaborate with a range of services to provide support for vulnerable people
- Investigate the provision of available supports for people experiencing domestic violence in Woollahra

Plan for the needs and aspirations of families

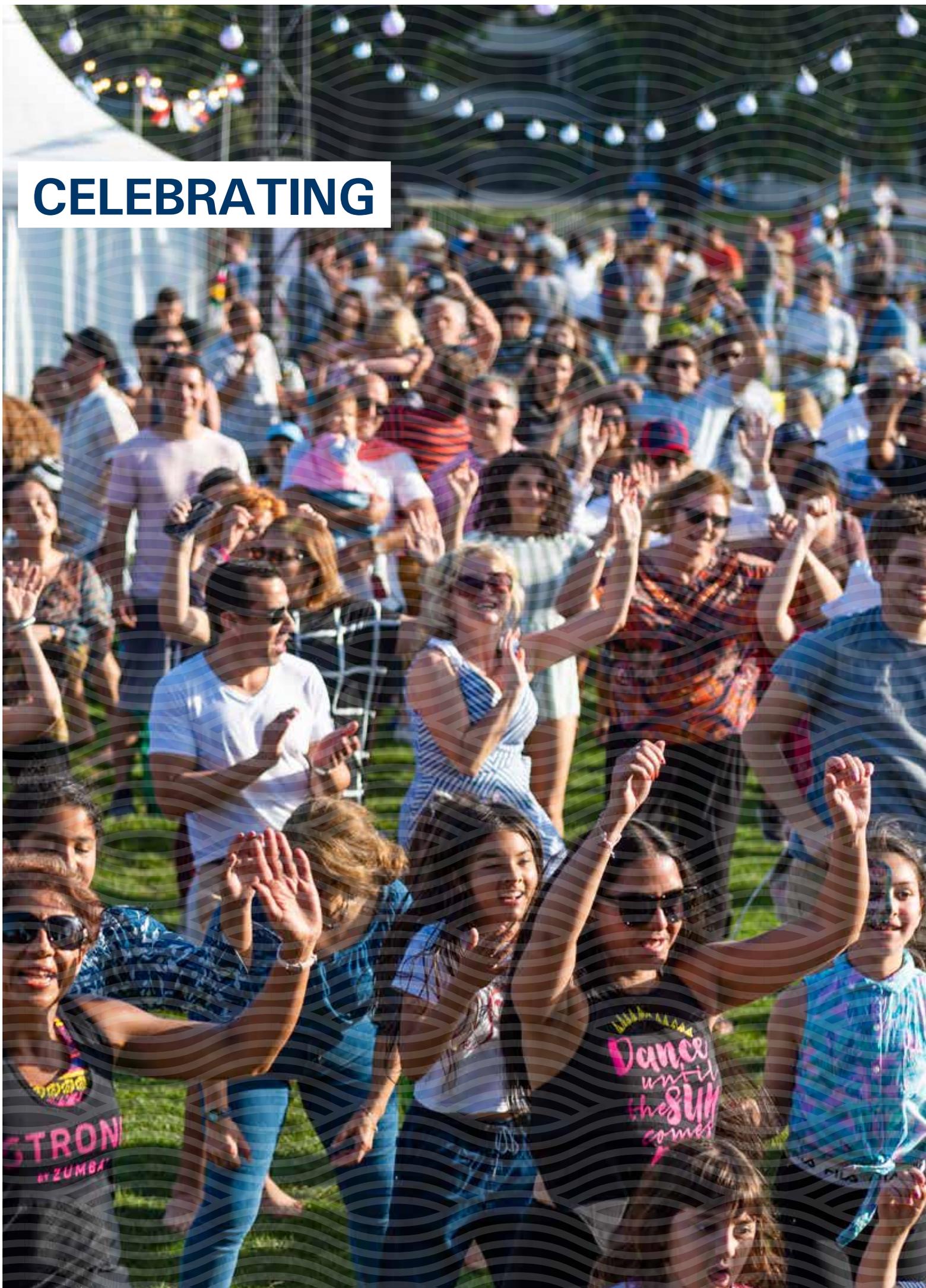
- Encourage and promote services and support for families with young children
- Manage the Woollahra Preschool Service

Encourage independent living

- Provide and deliver services for those who are socially isolated and people with disability
- Monitor actions and outcomes of Council's Disability Inclusion Action Plan and develop ongoing strategies to support the achievement of outcomes
- Provide a dynamic Home Library Service
- Implement the outcomes of the Library's Seniors Strategy

Progress on each of these strategies is reported to Council on a quarterly basis

CELEBRATING



GOAL 3: A CREATIVE AND VIBRANT COMMUNITY

Art and creative expression are integral to many people's lives in Woollahra. Council supports creative expression and the arts in many forms. We are known internationally for our Woollahra Small Sculpture Prize, nationally for our Digital Literary Award and locally for our Youth Photography Award and Short Film Prize. Each year we receive over 1,000 submissions for cultural and literary projects.

In addition we offer an artist-in-residence program each year along with skills development, classes in photography, sculpture and many other art forms for all ages and abilities. Council provides an extensive public art program that brings art to people where they live, work and relax. Council facilitates community-led cultural development and encourages artistic expression through our annual cultural grants program.



Council facilitates vibrant and diverse community celebrations

Council is committed to public art through acquisitions, commissions, donations and loans of artworks. We encourage and support the idea that art should be available in our public spaces and not just located within traditional spaces, such as galleries and museums.

Cultural activities such as theatre, art galleries, discussions and seminars are one of the main drivers of quality of life (*Community Capacity Survey 2017*), as are social activities (defined in the *Community Capacity Survey 2017* as cafes, restaurants, pubs, hotels, etc.). This suggests changes to these social activities are likely to have more impact on quality of life than other tested variables. In response to this community feedback Council will broaden its offering of social and cultural places to connect. A cinema is proposed for Double Bay and a new community centre in Rose Bay. We will also open a community art gallery at St Brigid's (the site of the previous library) in 2020.

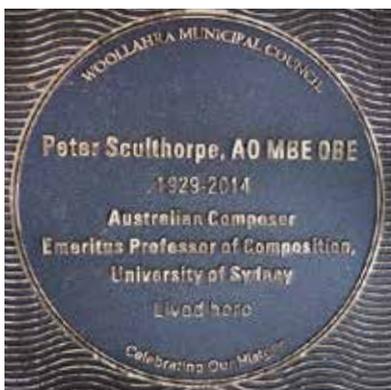
Woollahra Council will continue to offer and grow opportunities for the arts and culture in the community that will ensure the LGA retains its vibrancy and draws on the cultural strengths and cultural literacy of local residents.

Local history

The Local History program is centred at Woollahra Library at Double Bay and provides a unique collection of historic photographs, maps, books and research files, many of which are available to the public 24/7. Council will continue to offer new ways of presenting this history including capturing and sharing people's stories through new technologies. The local history staff run walking tours, host monthly 'Discover your Local History' sessions, support residents in their research of the collection at the library and can offer a direct research service all at a reasonable cost. This work aims to encourage the community to recognise and appreciate the unique local identity and sense of place. The Indigenous history of the area is a significant component of this work.

Historical plaques scheme

A series of street plaques are placed at key sites in the Woollahra area each year to commemorate events and people that have made a significant contribution to Australia and its culture. The local community with an interest in history are involved in the site selection. These plaques have included the Rose Bay site of The Winter Garden – the first suburban cinema to screen a 'talkie' movie in Australia using an Australian sound system and artist Margaret Olley AC.



Historical plaque commemorating composer Peter Sculthorpe

Public art

Public art brings art to people where they live, work and relax. A wide range of artworks can therefore be found around the Municipality, in side streets, shopping centres, parks, along the harbour foreshore and roads in every suburb of Woollahra. It builds from an idea that art should be accessible and available to everyone, and be a part of everyday life. In Watsons Bay a toilet block painted with a leafy green pattern blends into the surrounding trees and in Rushcutters Bay traffic signal boxes have been transformed into whimsical robots. Woollahra's public art collection has grown to 20 outdoor artworks and the street art collection has increased to more than 30 murals and traffic signal boxes. Woollahra Council will continue to increase the public art collection with the idea that public art contributes to a vibrant community culture, consistent with *The Woollahra Public Art Gallery Strategy*.



The large scale and shimmering stainless steel artwork *Embark* by Lucy Irvine and Geoff Farquhar-Still stands in Lyne Park, Rose Bay. The work was commissioned by the Woollahra Public Art Panel in 2018

Opportunities for artists, writers and creators

Each year Council organises workshops in the arts, such as sculpture and photography and children’s art activities, as part of our commitment to provide lifelong learning and encouraging creative expression.

Through the Community and Cultural Grants, Council supports a number of community led events and programs including the Woollahra Philharmonic Orchestra. Council also provides use of the Drill Hall in Rushcutters Bay for Critical Path, the peak organisation in Australia for choreographic development and research.

Further engagement with artists and their art practise includes Council’s Artist in Residence program, which provides artists with free studio spaces in Paddington, while undertaking a community art project in return. Local high school students are also encouraged in their literary skills through Council’s annual Poets Picnic. Established in 1990, this popular event attracts more than 400 people annually who come together to listen to local students sharing the stage with established poets. .



The popular annual Poets Picnic event in Blackburn Gardens

A community art gallery

The much loved previous Woollahra Library site of St Brigid’s will continue its use as a community facility. The upstairs will be a community art gallery due to open in 2020.

This exceptional space located in Blackburn Gardens will offer artists a place to exhibit, it will proactively make art accessible to all ages and abilities and it will be a significant community hub where everyone is welcome to spend time or enjoy the harbour view. The anticipated visitation in the first year of operation is 6,000 visitors. We anticipate this to continue to grow by 5% each year.



A community art gallery will be a cultural hub for Woollahra

The Woollahra Small Sculpture Prize

The Woollahra Small Sculpture Prize, founded in 2001, now attracts more than 650 entries from around the world and is attended annually by 3000 visitors. Our target is to increase visitation from a diverse range of people each year by presenting programs for people with disability, preschool and school groups, seniors and special interest groups. By offering intergenerational activities, for example, we aim to continue to increase the engagement with art and artworks across the community. When residents come to Council to submit a development application they are surrounded by small sculptures that were previous winners of the Prize.

The Woollahra Small Sculpture Prize has also generated The Environmental Schools Sculpture Prize – a prize for local schools that links art making with environmental education and awareness.



Previous Woollahra Small Sculpture Prize Finalist Ramesh Mario Nithiyendran with his entry *Pointy Gold Head*

Digital Literary Award

The Woollahra Digital Literary Award is a national literary award supporting innovation in Australian literature and publishing, encouraging writers producing work in a digital medium. The award seeks submissions of a literary nature that are digitally born – published online or in electronic form. This new prize will continue to grow.

Youth Photographic Award and Short Film Prize

This annual competition, founded in 1994, is open to local high school students, or high school students living in the Local Government Area. It provides an opportunity to showcase the creative talents of young student photographers and filmmakers and gives the public an opportunity to view these inventive and extraordinary images and films.



A previous Youth Photography Award Winner Zara Hartwig *Taming The Wild* (detail), Ascham School

Events

Just as family celebrations such as birthdays and weddings are important to families, community celebrations are important for local residents too. Community events bring together members of the community that might not usually connect, which can lead to greater understanding and acceptance. Council runs a full calendar of safe, quality events, celebrations, activities and programs that bring the community together to celebrate throughout the year. These include Senior's Festival, International Women's Day, Youth Week, Citizenship ceremonies and recognising local residents who contribute to our community through the Citizen of the Year Awards.



Viva America Latina 2018: Cultural Day brings families and communities together

Placemaking

Placemaking embraces the ideas, energy and capital of local people and works with them to create vibrant and inspired commercial centres with distinct character and style. The Oxford Street, Paddington Placemaking Roadmap Report and the Double Bay Place Plan provide the framework for placemaking in Woollahra. The framework is underpinned by the Placemaking Grants Program, which supports small business through partnerships with Chambers of Commerce and business organisations and networks.

Online shopping and other challenges to commercial centres will increase and these centres will need to continue to innovate. Over the next 3 – 5 years our local centres will feel the impact of redevelopment disruption due to investment interest. Niche offerings and providing compelling shopper experiences can help to activate the economic viability of these centres. Council's placemaking approach also has the intention of creating public spaces that promote health, happiness and wellbeing through eclectic activities and events and arts and cultural programs which will attract people.

GOAL 3: A CREATIVE AND VIBRANT COMMUNITY

HOW WE WILL DO THIS

Provide innovative library services

- Respond to new opportunities in the delivery of high quality and innovative libraries
- Be proactive in the delivery of the Library collection across the Library network and in accordance with the Library Collection Development policy and Collection
- Implement the recommendations of the Library Strategic Plan

Preserve and promote local history, including Indigenous history

- Collect local history information and ensure accessibility to the public
- Ensure accessibility and preservation of the Local History collection
- Deliver the Local History program
- Promote and deliver the Woollahra Council Plaques Scheme

Lead, celebrate and recognise the creativity and vibrancy of our community

- Lead, produce and promote community cultural programs and celebrations.
- Deliver Woollahra Libraries community cultural program
- Review and deliver the Woollahra Digital Literary Award
- Develop and implement a community gallery program for St Brigid's community art gallery
- Lead, produce and promote the Woollahra Small Sculpture Prize
- Lead, produce and promote the annual Youth Photographic Award and Short Film Prize

Initiate, support and promote accessible arts, artists and cultural development

- Produce and support innovative and creative initiatives reflective of the community's arts/cultural aspirations
- Coordinate and implement the installation of public art and public art opportunities across the LGA
- Implement the annual Pop up Poster Program
- Implement the annual Traffic Signal Box Program
- Implement the mural program
- Implement cultural initiatives identified in the Double Bay Place Plan and the Oxford Street Place Plan
- Work in partnership with artists and arts / cultural organisations
- Implement an annual Artist in Residence Program for the Woollahra area and facilitate completion of the artists' community engagement projects.
- Plan and implement a community art gallery at St Brigid's as part of the redevelopment of the whole facility
- Support, promote and implement cultural initiatives identified through local partnerships

Progress on each of these strategies is reported to Council on a quarterly basis

HOW WE WILL MEASURE OUTCOMES

Put simply, the goal of the work as outlined in the Social and Cultural Plan is to improve community wellbeing, or improving the community's capacity.

Community capacity has been defined as networks of social relations which are characterised by trust and reciprocity and which lead to outcomes of mutual benefit.

The targets set in *Woollahra 2030* are repeated in the *Woollahra Social and Cultural Plan* and are as follows:

- Improve resident's rating of their quality of life as excellent to above 49% (2017 baseline)
- Increase the percentage of residents volunteering to above 50% by 2020
- Reduce the 7% of residents who would like to feel engaged but currently do not to 5% by 2030
- Improve the resident safety rating of equal to or greater than 96% (2017 baseline) of residents committing to the top 'very safe' code
- Improve the resident rating of equal to or greater than 94% (2017 baseline) of residents who recommend living in the local area
- Improve the community level of satisfaction with cultural activities from 90% (2017 baseline)
- Improve on the 2017/18 Community Survey rating of 87%
- Increase the number of people attending a Council event or program from 33%.
- To achieve and maintain 'exemplary' standard for each indicator relating to Woollahra Libraries turnover, age of collection and expenditure per annum statistics
- To meet or exceed the National Quality Standards for Woollahra Preschool

These targets are measured in the *Community Capacity Survey* every four years

APPENDIX 1 CONSULTATION SUMMARY

How the Plan was developed

Council asked residents, community groups, government agencies and service providers to inform the Plan in the following ways:

- 604 residents were asked about Council's performance in the Woollahra Community Satisfaction Survey (2018)
- 23 local service providers, (including childcare, recreational, family support, mental health, police, church, schools, women's and youth services) were interviewed to assess the needs of the community (2018)
- A workshop was held with nine local service providers representing a range of community and government agencies (2018)
- A workshop with 19 Council staff from across all Departments looked at community needs and aspirations (2018)
- 500 residents were asked about how connected they feel with their community in the Woollahra Community Capacity Survey (2017)
- 397 residents were consulted in the Woollahra Aged and Disability Needs Study (2016)

APPENDIX 2 LITERATURE REVIEW

Council documents that have informed this Plan include:

- Report on Childcare needs 2018
- Disability Inclusion Action Plan 2017
- Delivery Program 2018 – 2021 & Operational Plan 2018/19
- Woollahra Libraries Annual Report 2017/18
- Results from the Library Annual Survey 2017
- Woollahra Ageing and Disability Study 2016
- Woollahra Development Control Plan 2015
- Woollahra LEP 2014
- Double Bay Place Plan 2014
- Oxford Street, Paddington Placemaking Roadmap Report 2014
- Woollahra Community Facilities Plan 2011

CONNECTING

SUPPORTING

CELEBRATING



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